

Can't pay your utility bills?

- Government help is now available for qualified families.
- Proof of income and other information required.
- See complete requirements.
- Special Crisis help is also available.

Look inside for the number to call.



Entergy[®]

THE POWER OF PEOPLE™

Funds are available on first-come, first-served basis. You can get help if you qualify.

- You must be the person responsible for your household energy bill;
- You must currently have an electricity or natural gas account;
- You must have gone 12 months since you last received help from LIHEAP;

Congress has greatly **increased** funds to help needy, qualified families in Louisiana with their utility bills. If you need this help, and think you may qualify, please talk with your local Community Action Agency. This is a government service. There is no charge to find out if you qualify.

Look here to see if you qualify.

2008 LIHEAP Income Criteria

# HOUSEHOLD MEMBERS	MONTHLY HOUSEHOLD INCOME LIMITS
1	\$1,564
2	\$2,045
3	\$2,527
4	\$3,008
5	\$3,489
6	\$3,971
7	\$4,061
8	\$4,151
9	\$4,241
10	\$4,332

What you need to do:

- Check to see if you qualify according to the Income Chart.
- Call your local Action Agency for an appointment.
- You will need the following items: You must have them all or you cannot receive LIHEAP help.
 - Recent copies of your utility bills;
 - Four (4) consecutive check stubs for all employed household members;
 - Proof of income from Social Security, Unemployment Insurance, Pension Funds, Disability, etc.;
 - Proof of present address (rent receipt, lease or deed, etc.); and
 - Proof of total number of family members living in your household and their Social Security cards.

NOTE: Additional information may be required.

Call the agency closest to your home.

PROVIDERS / ADDRESS	TELEPHONE NO / FAX # E-MAIL ADDRESS	CONTACTS	PARISH(ES) SERVED
Allen Action Agency, Inc. 106 S. Fourth Street P.O. Box 540 Oberlin, LA 70655	337-639-4348 337-639-4715 fax llivingston@ allenactionagency.org	Lyndon Livingston, Executive Director Charlotte Artes, LIHEAP Coordinator	Allen
Assumption Parish Police Jury 4807 Hwy 1 P. O. Box 520 Napoleonville, LA 70390	985-369-2026 985-369-3028 fax shandra.streams@yahoo. com alisad_99@hotmail.com	Shandra Streams, Director Alisa Dunklin, LIHEAP/WAP Cordinator	Assumption
Avoyelles Progress Action Committee, Inc. 641 Government Street P. O. Box 527 Marksville, LA 71351	318-253-6085 318-253-9153 fax apac@krocket.net	Brenda S. Wilmer, Executive Director Patricia Bush, LIHEAP Cordinator Gary Lachney, WAP Cordinator	Avoyelles
Beauregard Community Action Assn., Inc. 104 West Port St P. O. Box 573 DeRidder, LA 70634	337-463-7895 337-463-8382 fax extor@bellsouth.net	Winkie K. Branch, Executive Director Melissa Mikkelsen, LIHEAP Cordinator LIHEAP Only	Beauregard
Bossier Office of Community Services 700 Benton Road P. O. Box 6004 Bossier City, LA 71111-6004	318-747-1045 800-624-9692 318-747-3862 fax dhamilton@bocs.org jackhearst@hotmail.com	Debra Hamilton, Interim Executive Director Dorothy Jefferson, LIHEAP Cordinator	Bossier, Morehouse

PROVIDERS / ADDRESS	TELEPHONE NO / FAX # E-MAIL ADDRESS	CONTACTS	PARISH(ES) SERVED
Caddo Community Action Agency 4055 St. Vincent Avenue P. O. Box 3446 Shreveport, LA 71108	318-861-4808 318-861-4958 fax lguidry@shreve.net	Laurance Guidry , Executive Director Edsel Morrow , WAP Coordinator Joyce LeJay , LIHEAP Coordinator	Caddo, Lincoln, Rapides
Calcasieu Parish Police Jury/OCS 2001 Moeling P. O. Box 3171 Lake Charles, LA 70602-3171	337-430-4796 800-542-7074 318-437-3397 fax rsvincent@cpjj.net	Randy Vincent , Executive Director Norma Cole , Operations Director (337) 437-3560 LIHEAP Only	Calcasieu
Cameron Community Action Agency, Inc. 951 Hwy 384 Lake Charles LA 70606	337-905-6000 337-905-6500 fax dblrandry@aol.com	Dinah B. Landry , Executive Director Sherrie Lavergne , LIHEAP Coordinator kjmllm1966@yahoo.com	Cameron
Cenla Community Action Committee, Inc. 1335 Jackson Street Alexandria, LA 71301	318-484-2176 318-487-5858 fax JLee@cenlacac.org msjoanlee@yahoo.com	Joan A. Lee , Executive Director Eunice Fuller , LIHEAP Coordinator LIHEAP Only	Rapides
Claiborne Parish Police Jury/OCS 621 S. Main Street P. O. Box 569 Homer, LA 71040	318-927-3557 318-927-3835 fax cpjjoics@cmaaccess.com	Jean M. Reynolds , Executive Director LIHEAP Only	Claiborne
Clifton-Choctaw Reservation, Inc. 1146 Clifton Road Clifton, LA 71447	318-793-4253 318-793-4211 fax ccri@bellsouth.net	Tom A. Neal , Chairperson Betty Clifton , LIHEAP Coordinator LIHEAP Only	Rapides – Reservation Only
Delta Community Action Association 611 N. Cedar P. O. Box 352 Tallulah, LA 71284-0352	318-574-2130 318-574-6161 fax bjonesdcaa@bellsouth.net	Carl Smith , Executive Director Cindy Welcher , LIHEAP Coordinator LIHEAP Only	Madison, Richland
DeSoto Parish Police Jury/OCS 113 Franklin St. P. O. Box 1410 Mansfield, LA 71052	318-872-0880 800-872-0889 318-871-8616 fax Mansfield, LA 71052 register143@bellsouth.net	Rita Register , Executive Director	DeSoto, Red River, Sabine
East Baton Rouge Parish Office of Social Services 4523 Plank Road Baton Rouge, LA 70805	225-358-4561 225-358-4513 fax ihornsby@brgov.com	IRBY HORNSBY , Executive Director Emma Averett , LIHEAP Coordinator	East Baton Rouge
East Carroll Parish Police Jury Old Courthouse P. O. Box 486 Lake Providence, LA 71254	318-559-0004 318-559-0693 fax eccaa@bayou.com	Rosie L. Brown , Executive Director Zena Ware , LIHEAP Coordinator LIHEAP Only	East Carroll
Evangeline Community Action Agency 403 West Magnolia Street Ville Platte, LA 70586	337-363-1306 337-363-0808 fax ECAHeadStart @centurytel.net	Gervis Lafleur , Executive Director Jennifer Vidrine , LIHEAP Coordinator LIHEAP Only	Evangeline

PROVIDERS / ADDRESS	TELEPHONE NO / FAX # E-MAIL ADDRESS	CONTACTS	PARISH(ES) SERVED
Humanitarian Enterprises of Lincoln Parish 307 North Homer P. O. Box 1570 Ruston, LA 71273	318-251-5136 318-251-5139 fax rjones@lincolnparish.org	Rosalind Jones , Exec. Director Pamela Stevens , LIHEAP Coordinator LIHEAP Only	Lincoln
Iberville Parish Council/OCS 58050 Merian P. O. Box 389 Plaquemine, LA 70764	225-687-5743 225-687-8518 fax rware @ibervilleparish.com cscott @ibervilleparish.com	J. Mitchell Ourso, Jr. , Parish President Randolph Ware , Director Charlotte Scott , LIHEAP Coordinator	Iberville
Parish of Jefferson Community Action Agency 1221 Elmwood Park Blvd., Suite 402 Yenni Building Jefferson, LA 70123	504-736-6900 504-736-6321 fax creinne@jeffparish.net	Aaron F. Broussard , Chairman Nicole Ferrier , Executive Director Ed Stuckey , Finance Chriszelda Reinne LIHEAP Coordinator	Jefferson
Jefferson Parish LIHEAP Community Sites Avondale and Waggerman Bridge City and Westwego Watson Center/Kenner/Metairie Gretna Harvey Hazel Hurst- Metairie/Jefferson Marero	504-349-5414 504-349-5464 504-736-6480 504-376-2130 504-227-1221 504-838-4277 504-349-5454		
Lafourche Parish Council/Office of Community Action 1612 Hwy. 182, Suite 100 P. O. Box 320 Raceland, LA 70394-0320	985-532-8155 985-537-7707 fax commactdir@lafourchegov.org Temporary address: 4876 Hwy 1 Mathews, LA 70375	Denise Hughes , Exec. Director Latoya Manuel , LIHEAP Coordinator Sylvester Spears , WAP Coordinator	Lafourche
LaSalle Community Action Agency 204 Sicily Street P. O. Drawer 730 Harrisonburg, LA 71340	318-744-5445 318-744-5920 fax doliver@centurytel.net lcaa@bellsouth.net	Dorothy Oliver , Executive Director Lynn Harris , LIHEAP Coordinator Henderson Cook , WAP Cord. 318-757-9213 Ferryday Off.	Caldwell, 318-649-6460 Catahoula, 318-744-5445 Concordia, 318-757-9213 Franklin, 318-435-6333 LaSalle, 318-992-8264, Tensas, 318-766-4591 Winn, 318-628-2153 Grant, 318-627-3754
Lincoln Humanitarian Enterprises 307 N. Homer Street Ruston, LA 71273	318-251-5136 318-251-5139 fax rjones@lincolnparish.org	Rosalind Jones , Executive Director Shiwand Brown , LIHEAP Coordinator	Lincoln
Macon Economic Opportunity, Inc. 407 Kay Street P. O. Drawer 370 Oak Grove, LA 71263	318-428-4379 318-428-3290 fax maconca@bayou.com	Aurtha Mae Sanders , Executive Director Mary Smith LIHEAP Coordinator LIHEAP Only	West Carroll

PROVIDERS / ADDRESS	TELEPHONE NO / FAX # E-MAIL ADDRESS	CONTACTS	PARISH(ES) SERVED
Natchitoches Parish Police Jury/Office of Community Services 415 Trudeau Street; P.O. Box 799 Natchitoches, LA 71458-0799	318-357-2220 318-352-0629 fax ocsd@nppjocs.org	Sharon Harris , Executive Director Beverly Davis , LIHEAP Coordinator LIHEAP Only	Natchitoches, Bienville, Jackson
Ouachita Multi-Purpose Community Action Agency, Inc. 315 Plum Street P.O. Box 3086 Monroe, LA 71202-3086	318-322-7151 318-322-7244 fax 318-387-0449 fax omcap1@bellsouth.net omcap3@bellsouth.net	Ibert January , Int. Executive Director Patricia Freeman , LIHEAP Coordinator LIHEAP Only	Ouachita
Plaquemines Parish Community Action Agency 479 F. Edward Hebert Blvd. P.O. Box 399 Belle Chasse, LA 70037	504-297-5404 504-394-2380 fax ppcaa@bellsouth.net	William Nunguessor , Parish President Othella Hughes , Executive Director/ LIHEAP Coordinator	Plaquemines
Pointe Coupee Community Advancement, Inc. 337 Napoleon Street P.O. Box 590 New Roads, LA 70760	225-638-6356 225-638-6357 225-638-5939 fax pccai@bellsouth.net	Clinton Flint , Executive Director Willie Mae Butler , LIHEAP Coordinator LIHEAP Only	Pointe Coupee
Quad Area Community Action Agency, Inc. 45300 N. Baptist Road Hammond, LA 70401	225-567-2350 225-567-2630 fax quadarea@i55.com	Wallace Sibley , Executive Director Rena Feket , LIHEAP Coordinator Robert Payne , WAP Coordinator	Ascension, 225-644-8532 Donaldsonville, 225-473-8361 Denham Springs, 225-665-4684 Springfield, 225-294-4149 E Feliciana, 225-638-3308 St. Helena, 225-222-6100 W. Feliciana, 225-635-0063 Kentwood, 985-229-6229 Washington, 985-735-7715
St. Bernard Parish Government 8201 West Judge Perez Dr. Chalmette, LA 70043	504-278-1032	Clay Cosse Contact person	St. Bernard
St. Charles Parish Dept. Community Services 14564 River Road P.O. Box 169 New Sarpy, LA 70078 Council Office— P.O. Box 302 Hahnville, LA 70057	985-764-7944 985-764-7943 fax stoney@stcharlesgov.net mglaudef@stcharlesgov.net bdorsey@stcharlesgov.net	VJ St Pierre , Parish President Maura Glaude , Director Barbara Dorsey , LIHEAP Coordinator	St. Charles

PROVIDERS / ADDRESS	TELEPHONE NO / FAX # E-MAIL ADDRESS	CONTACTS	PARISH(ES) SERVED
St. James Parish Dept. of Human Resources 5153 Canatella Street P. O. Box 87 Convent. La 70723	225-562-2305 225-562-2425 fax fayewashington@stjamesla.com schwiyinlumar@stjamesla.com	Dale J. Hymel, Jr. , Parish President Faye Washington , Executive Director Schiwyn Lumar , WAP Cord. Shelia Clayton , LIHEAP Coordinator	St. James
St. John The Baptist, Dept. of Health & Human Resources 128 Central Avenue P.O. Box 2108 Reserve, LA 70084	985-536-4955 985-536-7074 fax stjcaa21@rtconline.com	Mr. Bill Hubbard , Parish President Eloise Joseph , Executive Director Rona Duronslet , WAP Coordinator Cheryl Dennis , LIHEAP Coordinator	St. John
St. Landry Parish Community Action Agency 1065 Hwy. 749, Suite E P. O. Drawer 1510 Opelousas, LA 70571	337-948-3651 337-948-4153 fax stlancaa@bellsouth.net	Donald Robinson, Sr. , Executive Director Margareth James , LIHEAP Coordinator Shelly Arnaud , WAP Coordinator	St. Landry
SMILE (St. Martin, Iberia, Lafayette Community Action Agency) 501 St. John Street P. O. Box 3343 Lafayette, LA 70502-3343	337-234-3272 press 0 337-234-3274 fax awiltz@smilecaa.org ijb@smilecaa.org	Alvin Wiltz , Executive Director Irma Bouregeois , LIHEAP Coordinator Vince Roberts , WAP Coordinator	Acadia, Iberia, Lafayette, St. Martin, Jef- ferson Davis
St. Mary Community Action Committee Association, Inc. 1407 Barrow Street P. O. Box 2715 Franklin, LA 70538	337-828-5703 337-828-5754 fax afrank6333@aol.com	Almetra Franklin , Executive Director Deidra Lewis , LIHEAP Coordinator Benny Druhiet , WAP Coordinator	St. Mary, Vermillion
St. Tammany Parish Community Action Agency 2004 First Street P. O. Box 1609 Slidell, LA 70459	985-646-2090 985-643-5843 fax bad@stpgov.org asmoot@stpgov.org	John Tobin , Director Brucie Dejean , Program Manager	St. Tammany
Terrebonne Parish Consolidated Government 809 Barow Street P. O. Box 6097 Houma, LA 70361	985-873-6434 mvanburen@tpcg.org	Michelle Claudet , Parish President Melaine Van Buren , Administrator /LIHEAP Priscilla Paterno , WAP Coordinator	Terrebonne
Total Community Action Agency, Inc. 1420 S. Jefferson Davis Pkwy. P. O. Box 13848 New Orleans, LA 70185	504-304-0031 504-827-0339 fax pellioie@tca-nola.org jwallace@tca-nola.org cmckenaictca@yahoo.com	Pearlie Elloie , Acting Director, James Wallace , Supervisor Energy Services 504-872-0333 Cecile McKenzie LIHEAP Coordinator 504-272-0890	Orleans

PROVIDERS / ADDRESS	TELEPHONE NO / FAX # E-MAIL ADDRESS	CONTACTS	PARISH(ES) SERVED
Union Community Action Association, Inc. 202 East Water Street P. O. Box 520 Farmerville, LA 71241	318-368-9606 318-368-2842 fax lwilson@ucaa.us	O. Larry Wilson, Executive Director Diane Hill, Assistant Director Sharon Simpson, LIHEAP Coordinator LIHEAP Only	Union
Vernon Community Action Council 1307 South Fifth Street P. O. Box 277 Leesville, LA 71496-0277	337-239-4457 337-392-0384 fax acdms@bellsouth.net	Renee Brannon, Executive Director Deanna Brannon, LIHEAP & WAP Coordinator	Vernon
Webster Parish Police Jury/ Office of Community Services 208 Gleason Street P. O. Box 876 Minden, LA 71058	318-377-7022 318-377-2870 fax WPCS1@bellsouth.net	Frances W. Harvey, Executive Director Noona Vowel, LIHEAP Coordinator LIHEAP Only	Webster
West Baton Rouge Parish Council 750 Louisiana Ave, Ste C-3 P. O. Box 757 Port Allen, LA 70767	225-381-9931 225-387-0218 fax 225-381-9921 nicole.jacob@wbr council.org wbrcomm@eatel.net	Riley Berthelot, Parish President Nicole Jacobs, nicole.jacob@wbr council.org Kathy Bennett, LIHEAP Coordinator LIHEAP Only	West Baton Rouge

Earned Income Tax Credit, (EITC)

You may also qualify for EITC. Your local Community Action Agency can file your income tax at no cost to you. Receive all the money that is due you, call for an appointment.

If you are eligible for EITC, but did not file for it the last 3 years, you can still file an amended return and receive a refund now. For more information about claiming EITC for previous years, contact your local IRS office. To find the IRS office closest to you, access www.irs.gov/localcontacts/index.html or call 1-800-829-1040.



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Entergy Louisiana, Inc., cares about the people we serve and we are eager to lend a helping hand to those who need it. If you would like more information about these programs, please call us today at 1-800-ENTERGY. www.energy.com