

Customer Installation Standards for Electric Service 2008 Edition Frequently Asked Questions

June 1, 2008

The 2005 edition of the **Customer Installation Standards for Electric Service** has been revised and the 2008 edition has been issued. Questions may arise concerning this document. Some of them are answered below.

1. Why is Entergy issuing a revised version of the Customer Installation Standards for Electric Service?

This edition coincides with the publishing of the National Electric Code's 2008 standards and Entergy's continuing effort to make it easier for builders, electricians and developers to meet Entergy's technical requirements.

Entergy reserves the right to update this book every year. Please check the Entergy website in January every year to learn if the **Customer Installation Standards** have been changed.

2. When did this new edition take effect?

Both the 2005 and 2008 **Customer Installation Standards for Electric Service** manuals will be accepted until December 31, 2008 after that only the 2008 version will be accepted.

3. How can I find out what the changes are and get a copy of the 2008 Customer Installation Standards for Electric Service?

The book, a list of major changes and more can be downloaded at no charge on the Entergy web page (www.entergy.com). Under "for customers" click on your State. Under "your business", click on Builder Information.

4. How can Entergy customers get copies of the book?

By either downloading and printing a copy or taking the file to a copying establishment and paying to have them prints it. **The book is not copyrighted. Copying is encouraged.**

5. If I have a question about the 2008 edition of the Customer Installation Standards for Electric Service, how can I get an answer?

Answers to questions about the Customer Installation Standards can be obtained by calling your local Entergy Representative or sending an email to jdean1@entergy.com