

**BEFORE THE
COUNCIL OF THE CITY OF NEW ORLEANS**

IN RE: RESOLUTION REGARDING)	
PROPOSED RULEMAKING TO)	
ESTABLISH INTEGRATED RESOURCE)	DOCKET NO. UD-08-02
PLANNING COMPONENTS AND)	
REPORTING REQUIREMENTS FOR)	
ENERGY NEW ORLEANS, INC.)	

AFFIDAVIT OF CHARLES B. STEEN

STATE OF TEXAS


COUNTY OF MONTGOMERY

BEFORE ME, the undersigned Notary Public, personally came and appeared, Charles B. Steen, who after being duly sworn, did depose and say that the following statements are being made by him of his personal knowledge and are true and correct to the best of his knowledge, information and belief:

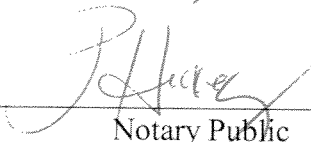
1. My name is Charles B. Steen. My business address is 2001 Timberlock, the Woodlands Texas 77380. I am currently employed as Director of Energy Efficiency for Entergy Services, Inc. (“ESI”). My responsibilities include the general oversight and coordination of energy efficiency initiatives across the jurisdictions of the Energy Operations Companies. In this role, I have supervised the selection of Entergy New Orleans, Inc.’s (“ENO”) proposed energy efficiency programs for the Energy Smart Plan. For additional information regarding my professional experience, I have attached as Exhibit CBS-1 my curriculum vitae.
2. In the summer of 2009, I was asked by Entergy New Orleans, Inc. (“Entergy New Orleans” or “ENO”) to assist in selecting appropriate energy efficiency programs in this docket

pursuant to the requirements of Council of the City of New Orleans Resolution R-09-136 and the 2009 Agreement in Principle that the resolution approved. Relying on the analysis of employees of ESI under my direction and GCR and Associates, I utilized a number of data sets to arrive at a number of conclusions that have provided a tool to enable ENO to select its recommended energy efficiency programs for the needs of its customers. The data sets underlying our analysis include deemed savings and energy efficiency measure data from various sources, avoided cost data, and data provided by GCR and Associates.

3. I am sponsoring the following sections of the July 2, 2009 Report submitted in this docket: VI, VII (except for subsection "B" – see below) and Appendix 2.
4. Jointly with ICF International's David K. Pickles, I am sponsoring the following sections of the July 9, 2009 Report submitted in this docket: III, IV, V, VII(B), X, and Appendices 4 and 6.
5. Further the Affiant sayeth not.


CHARLES B. STEEN, AFFIANT

Sworn and Subscribed Before Me This 30 Day of June, 2009.


Notary Public

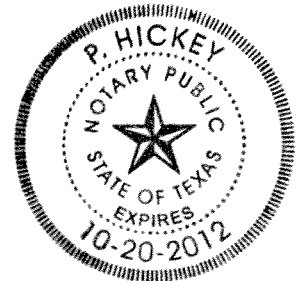


Exhibit CBS-1

Charles Steen

Entergy Services, Inc.

DIRECTOR OF ENERGY EFFICIENCY

EDUCATION

Bachelor of Science Degree in Engineering from Mississippi State University, 1978

Columbia Business School Executive Program – Business Strategy – 1993

Columbia Business School Executive Program – Marketing Management - 1994

EXPERIENCE OVERVIEW

Mr. Steen has spent the last thirty years in the electric utility industry serving in numerous capacities and is currently serving as the Director of Energy Efficiency for Entergy Services where he is responsible for providing oversight and coordination of energy efficiency and DSM activities for Entergy. Mr. Steen has worked on both the regulated and unregulated side of the utility business and has experience in the areas of business and strategy development, market planning, program development, program management, market research, load control and load management in the residential and commercial markets, energy analysis, energy efficiency and DSM activities.

PROJECT EXPERIENCE

Developed residential and commercial energy analysis software to demonstrate the effects on energy use from energy efficiency construction practices and energy efficient appliances.

Managed residential and commercial air-conditioning load management programs targeted at reducing peak load.

Managed an energy efficiency new home program that provided education and incentives to home designers and builders to design and construct energy efficient homes.

Developed and managed a heat pump and heat pump water heater retrofit program.

Led the Entergy Business Solutions group that developed and implemented unregulated competitive energy services in the areas of energy accounting, power quality, energy efficiency services, supply management and consulting services.

Helped develop the unregulated Entergy Retail Services business that delivered electric commodity based services in the Texas competitive market.

Developed commercial and industrial competitive electric supply products and structures as well as an offer request management system.

Initiated web-based services for customers in the areas of energy efficiency information and residential and commercial energy calculators.

Led the effort to develop a DSM potential study for each of the Entergy Operating Companies.

Managed a small DSM proof of concept pilot to test AMI and AMI enabled customer programs.

EMPLOYMENT HISTORY

Director of Energy Efficiency	Entergy Services, Inc.	2007 – Present
Director of Marketing	Entergy Services, Inc.	2002 – 2007
Director of Commodity Related Services	Entergy Solutions	1999 – 2002
Director of Business Development	Entergy Bus. Solutions	1997 – 1999
Director of Large Commercial	Entergy Services, Inc.	1993 – 1997
Mgr. of Product Sales	MS Power & Light	1991 – 1993