

**ENTERGY NEW ORLEANS, LLC**  
ELECTRIC SERVICE

SCHEDULE MES-5

Effective Date: December 1, 2017  
Filed Date: December 21, 2017  
Supersedes: MES-4 Effective 9/1/15  
Schedule Consists of: Four Pages

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**MISCELLANEOUS ELECTRIC SERVICES**

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**I. AVAILABILITY**

To all points throughout the territory served by the Company (except the Fifteenth Ward of the City of New Orleans) under retail electric service rate schedules.

**II. APPLICABILITY**

The following charges apply to the miscellaneous services provided by the Company to customers served under any retail electric rate schedule and/or rider schedule.

**III. CHARGES**

**A. Suspended Service Reconnection Charge**

A charge at the rates set forth below will be made for those services provided in order to reconnect a Customer's point of delivery to the Company's electric distribution system where service has been terminated or suspended.

<u>Type of Service</u>	<u>Reconnection Charge</u>
Electric Only	\$30.00
Combination Electric & Gas*	\$30.00

\* If reconnection of both services is requested.

**B. Temporary Service Connection Charge**

A non-refundable charge of forty-five dollars (\$45.00) will be made for each residential, non-residential and un-metered temporary service connection made pursuant to Company's Service Regulations. Customer will be placed on Company's applicable rate schedule(s) for electric service.

**C. Dual Service and Automatic Transfer Switches**

If dual service and/or an automatic transfer switch are installed at Customer's request, the Customer will be charged the actual cost of the second service, including Reserve Capacity charges and the automatic transfer switch as such actual costs are defined in § 2.H the Company's Service Regulations.

**D. Deposits**

The Company may, at any time, require a deposit from the customer as security for the payment of bills, in accordance with §§ 45 & 47 of the Company's Service Regulations.

**E. Interest on Deposit Credit**

The Company will annually credit the Customer's account for interest at the then-effective Louisiana Judicial Rate of Interest as specified in Louisiana Revised Statutes RS 13:4202 on the amount of any deposit held as security for the payment of bills.

**F. Meter Test Charge**

The meter test charges are as follows:

<u>Timing of Meter Test</u>	<u>Charge</u>
First Meter Test in any twelve (12) month period: .....	No Charge
Each subsequent Meter Test in the same twelve (12) month period:	
If outside the range of accurate registration as defined in the Company's Service Regulations: .....	No Charge
If within the range of accurate registration as defined in the Company's Service Regulations: .....	\$50.00

**G. Non-Sufficient Funds Charge**

A charge will be made, as shown below, when payment for services by check, or other payment method, received from Customer and not honored for payment by Customer's financial institution for any reason other than the institution's error.

<u>Type of Service</u>	<u>Non-Sufficient Funds Charge</u>
Electric Only	\$20.00
Combination Electric & Gas	\$20.00

**H. Relocation of Facilities Charge**

A Customer will be charged, in accordance with the Company's Service Regulations, the actual cost of relocating line poles, street light poles, services and other facilities when done for the convenience of the Customer. For purposes of this section, in those instances where removal of facilities occurs at the customer's request and within six (6) months a reinstatement of facilities is requested on the same customer premises, this shall constitute relocation and a relocation fee shall be charged.

**I. Special Metering Charge**

A Customer will be charged, in accordance with the Company's Service Regulations, the actual cost of special metering and associated equipment, including but not limited to remote metering, totalizing metering, pulse metering or prepaid metering when installed at the Customer's request.

**J. Underground Distribution**

For new single-family residential installations the Customer shall provide and install a complete conduit system to a Company designated point near Company's facilities in accordance with the latest revision of the Company's Customer Installation Standards.

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SCHEDULE MES-5 (Cont.)

**MISCELLANEOUS ELECTRIC SERVICES**

For non-residential Customers and multiple customer developments, the Customer shall provide and install a complete conduit system to a Company designated point near Company's facilities in accordance with the latest revision of the Company's Customer Installation Standards. The Customer will provide, at no cost to the Company, a stand alone or in-building vault for the sole purpose of installation and maintenance of the Company's necessary equipment.

When it is necessary to extend an underground primary feeder to provide service to a Customer, said Customer will be charged a line extension cost.

**K. Network Area**

The Customer will be charged the actual costs in accordance with the Company's Service Regulations for all services in excess of 10 feet past the property line. The exact cost depends on the length, size and type of cables. The Customer shall provide and install a complete conduit system in accordance with the latest revision of the Company's Customer Installation Standards to a Company designated point near Company's facilities.

**L. Subdivision Cost**

In the event of a request for underground services to a new subdivision development, the following charges shall apply:

- 1) If a Subdivision Development consists of fewer than 20 lots, the developer shall pay the cost difference between an underground distribution system and a comparable overhead system.
- 2) If a Subdivision development consists of 20 lots or more, the developer shall pay the average estimated cost difference of \$6.70 (non-refundable) per front foot.

**M. Unauthorized Use of Service/Service Diversion (Meter Tampering)**

For all confirmed cases of Unauthorized Use of Service/Service Diversion cases, the Company shall be entitled to collect the Actual Tampering Costs associated with such Unauthorized Use of Service/Service Diversion, which Actual Tampering Cost shall be calculated and assessed in the manner set forth below.

Calculation of Actual Tampering Costs

"Actual Tampering Costs" shall include all costs actually incurred by the Company in examining and investigating the Unauthorized Use of Service/Service Diversion, including but not limited to the use of Company vehicles, service and office personnel or contractor time, property used to further secure facilities (e.g. locking devices), replacement of equipment and the repair of any damages to the Company's facilities, as well as the cost of consumption calculated as a result of the Unauthorized Use of Service/Service Diversion.

#### Calculation of Consumption

If actual meter readings can be determined, the consumption charge will be calculated using the Customer's previous history where it can be determined as accurate. If the meter readings cannot be determined, the consumption charge will be calculated using the location's previous history where it can be determined as accurate. If the meter readings can be determined but are unusable or if the meter readings cannot be determined and previous history cannot be used, the consumption charge will be calculated using the individual monthly/daily average kWh for that Customer classification for the time period or a calculation of average daily consumption using the actual readings from the newly installed/secured meter multiplied by the then current rates.

#### Assessment of Actual Tampering Costs

In the event Unauthorized User of Service/Service Diversion is confirmed at a Customer's location and results in disconnection of Service, the Standard Average Diversion Charge of \$314.00 shall be assessed to a Customer's account prior to reconnection of Service. Upon reconnection of Service, the Actual Cost of Tampering will be calculated as outlined above and will be applied to the next bill.

If the Actual Cost of Tampering calculated exceeds the Standard Average Diversion Charge, the Customer's account will be billed the additional amount. If the Actual Cost of Tampering calculated does not exceed the Standard Average Diversion Charge, the account will be charged the Actual Cost calculated and credited for the Standard Average Diversion Charge paid on the account.

In the event Unauthorized User of Service/Service Diversion is confirmed at a Customer's location, but does not result in disconnection of Service, the Actual Cost of Tampering shall be assessed to the Customer's Account.

#### **N. Meter Seal**

At the Customer's request or as a result of a Service Diversion investigation, a Service fee of \$25.00 will be charged on a Customer's Account to reseal the meter and install a meter locking device.