

**ENTERGY NEW ORLEANS, INC.**  
ELECTRIC SERVICE

Effective: June 1, 2009  
Filed: May 1, 2009  
Supersedes: HV Effective 12/31/07  
Schedule Consists of: Two Sheets

SCHEDULE HV-23

**HIGH VOLTAGE SERVICE**

**I. AVAILABILITY**

At all points throughout the territory served by the Company where facilities of adequate capacity and suitable phase and voltage are adjacent to the premises to be served, and service is taken according to the Service Standards and Service Regulations of the Company. Where facilities of adequate capacity and suitable phase and voltage are not adjacent to the premises to be served, Company may, at its option, require a contribution, higher minimum bill, facilities charge, or other compensation to make service available.

**II. APPLICATION**

This schedule, subject to the limitations hereinafter set forth, is applicable to the alternating current electrical requirements of any Customer at one location adjacent to the Company's overhead transmission system. Service hereunder is for the exclusive use of the Customer and shall not be resold, shared with or furnished to others except that the Customer may furnish service to its tenants if no specific charge is made therefor.

Service shall be three-wire, three-phase, 60 Hertz alternating current at approximately 115,000 volts or other voltage as determined by Company. Customer shall own, operate and maintain the necessary substation installations (unless otherwise agreed by Customer and Company) for delivery and metering of Customer's electrical requirements at a single point of delivery and by a single metering installation. The foregoing requirements as to single point of delivery and single watt-hour metering installation may be waived by Company provided more efficient utilization or better operation of Company's electrical system results. Service hereunder will be initiated at Company's option after consideration by Company of adequacy of capacity and other relevant factors.

**III. NET MONTHLY BILL**

Rate:

A. Demand Charge: \$9.64 per kVA of Billing Demand.

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B. Energy Charge: \$0.01676 per kWh for all kWh used.

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C. Adjustments:

First – Plus or minus the applicable proportionate part of any directly allocable tax, impost or assessment imposed or reduced by any governmental authority after the effective date of this schedule, which is assessed or levied against the Company or directly affects the Company's cost of operation and which the Company is legally obligated to pay on the basis of meters, customers, or rates of, or revenue from electric power and energy or service sold, or on the volume of energy generated, transmitted, purchased for sale, or sold, or on any other basis where direct allocation is possible.

Second – Plus the fuel adjustment to be calculated based upon the total kWh included in the monthly bill times the adjustment per kWh for the current month calculated in accordance with Rate Schedule FAC.

**IV. BILLING DEMAND**

Billing Demand (taken to the nearest kVA) each month shall be the average of the highest Customer Hourly Demands occurring on four different days during said month, but in no event less than the greatest of (a) 10,000 kVA, (b) 70% of the highest Customer Hourly Demand established in the previous 11 months, or (c) 75% of Customer's Estimated Total Requirements.

**V. CUSTOMER HOURLY DEMAND**

Customer Hourly Demand (taken to the nearest kVA) for any hour shall be the sum of the coincident clock-hour kVA demands registered on the meters through which Customer takes service hereunder.

**VI. COMPANY SYSTEM LOAD**

Company System Load for each clock-hour shall be the total load on Company's system excluding loads supplied to any interconnected public utility (integrated for the hour and stated in megawatts).

**VII. CUSTOMER'S ESTIMATED TOTAL REQUIREMENT**

Customer's Estimated Total Requirement shall be the total capacity in kVA which Customer requests and Company agrees to make available to Customer hereunder.

Should Customer desire to change such Requirement in an amount exceeding 500 kVA, a request shall be made in writing to Company not less than sixty days prior to date the change is desired. Company shall notify Customer in writing within thirty days after receipt of such request regarding its willingness to change said Requirement.

Should Customer Hourly Demand exceed Customer's Estimated Total Requirement by more than 500 kVA, then the amount of such Hourly Demand may, at Company's option, become Customer's Estimated Total Requirement, provided, however, that Company shall be the judge of the adequacy of capacity to serve increased Total Requirement. Each such established Estimated Total Requirement shall remain in effect for at least twelve months unless increased in accordance with the provisions hereof.

**VIII. POWER FACTOR**

Power Factor should be maintained by Customer as near unity as possible and shall not be leading unless otherwise agreed by Customer and Company.

**IX. LOAD FLUCTUATION**

Customer shall control its operation and load on Company's system to minimize the magnitude of periodic load fluctuations. The adequacy of such control shall be determined by Company in order that Customer's load fluctuations shall not create service conditions adversely affecting any of Company's other customers.

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SCHEDULE HV-23 (Cont.)

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**X. METERING**

When meters for measurement of service rendered under this schedule are installed on the secondary side of the substation, the readings of such meters shall be adjusted to compensate for transformer losses.

**XI. PAYMENT**

The Net Monthly Bill is due and payable each month. The Gross Monthly Bill, which is the Net Monthly Bill plus 2%, becomes due after the Gross Due Date shown on the bill, which shall not be less than twenty (20) days from the date of billing.

**XII. SERVICE PERIOD**

This schedule applies to service for a period of not less than three years unless otherwise agreed to by Company.

**XIII. DISCONTINUANCE OF SERVICE**

Customer may discontinue service hereunder at or after the expiration of the Service Period by notifying Company in writing of its intention not less than twelve months, or such other time as Company may require, in advance of the date of discontinuance. Following discontinuance, Customer shall pay to Company each month thereafter through the next succeeding month of May, a Demand Charge based on a Billing Demand equivalent to 70% of the highest Customer Hourly Demand established in the previous 11 months for the last month of taking service hereunder, or at Company's option, an amount equal to the sum of said monthly payments shall be due immediately upon discontinuance of service.