



SmartView Enrollment Questionnaire

Questions? Please contact us toll-free at 1-855-33-SMART (1-855-337-6278).

Entergy New Orleans Account Number _____
(Found on your monthly bill)

How did you learn about SmartView? (check one)

- Community office _____ (specify location) Door-to-Door visit Mail
- Entergy Customer Care Center Phone call Other _____ (specify)

Please provide your name, telephone number and e-mail address so Entergy New Orleans can contact you if you are selected for participation in this test program.

Name on Entergy New Orleans account: _____

Service address: _____ ZIP code: _____

Home phone number: _____ Cell phone number: _____

E-mail address (if available): _____

The questions below will assist Entergy New Orleans in working with you to gather and analyze the data collected from these programs, determine your SmartView eligibility, and identify which test program may be the best fit for you.

1. Which of the following best describes the property located at this address? (check only one)

- Single family house (shotgun, stand-alone building)
 Double, triplex or fourplex building (two, three or four units)
 Condo or Apartment building (more than four units)
 Mobile home or trailer
 Camp or vacation home
 Not a residence (water pump, barn, workshop, business, other)

2. Do you own or rent the home at this address? Own or buying Renting or leasing

3. If you checked "own or buying," how old is the home?

- 0 - 5 years 6 - 10 years 11 years or more Don't know

4. How long have you lived at this address? Less than one year More than one year

5. Do you have any natural gas appliances? (check all that apply)

- Gas furnace/heater Gas clothes dryer Gas water heater Gas stove/oven No gas

6. Are you able and comfortable accessing the Internet on a regular basis? Yes No

7. If able to access the Internet, how will you access the Internet? (check all that apply)

- Home Work Library Friend Phone

Please complete form on reverse side.

8. Do you have air conditioning? Central air Window units No air conditioning

9. What is the highest level of education you have completed? (check only one)

- High School or GED Trade school Some college Graduated College
 Post-graduate degree Other _____

10. Entergy New Orleans is partnering with customers and offering this program to customers with certain levels of household income who may benefit from participation/assistance. To help us determine if you qualify to participate in SmartView, please check the box that best describes the number of people who live full time in your home AND your total household annual income:

Total Number of People Living in Your Home (check only one)

- 1 Person 2 People 3 People 4 People 5 People 6 People
 7 People 8 People 9 People 10 People 11 People 12 People

Total Annual Household Income (check only one)

- \$33,520 or less \$38,240 or less \$43,040 or less \$47,840 or less \$51,680 or less
 \$55,520 or less \$59,360 or less \$63,120 or less \$66,960 or less \$70,800 or less
 \$74,640 or less \$78,480 or less Over \$78,481 I don't know

By my signature, I certify that: (1) I am the person named on my electric service account (or an official Designee); (2) that to the best of my knowledge, all information contained on this form is correct; and (3) I am interested in receiving more information about the SmartView program and possibly participating in the SmartView pilot test program with Entergy New Orleans, Inc.

Express Consent for Limited Release of Information

By order of the Council of the City of New Orleans, Entergy New Orleans, Inc. and its affiliates are expressly prohibited from engaging in the sale, exchange and/or barter of any Pilot Data to third parties.

I understand and agree that if I am selected to participate in Entergy New Orleans's SmartView program, that my meter data and/or customer information ("Pilot Data") will be disclosed and used by Entergy New Orleans, and/or its affiliates in delivering and analyzing the results of this SmartView program and/or in the provision of utility service to me. I understand that Pilot Data may be disclosed in the aggregate without separate identification of my specific customer information, subject to a Protective Order and/or Confidentiality Agreement, in regulatory proceedings before the Council of the City of New Orleans and/or to the U.S. Department of Energy in connection with its Smart Grid Investment Grant program and I consent to this disclosure for these limited purposes.

Signature _____ Date _____

Thank you for your time and cooperation. You will receive further notification regarding your eligibility for the program.

**Please return this questionnaire in the provided envelope to: Entergy New Orleans, Inc.
ATTN: SmartView
P.O. Box 61000
New Orleans, LA 70161-9935**
